2025

Residential Heat Pump Water Heater Rebate

844-615-8315 | rienergy.com

Save energy and money, improve comfort, and make your home better with this energy savings offer for residential electric water heating customers.

» **Rebates up to $600 for qualified heat pump water heaters**

These programs are funded by the energy efficiency charge on all customers utility bills, in accordance with Rhode Island law.

Rhode Island Energy™
Efficiency Programs

2025 Residential Heat Pump Water Heater Rebate Application

Rhode Island Energy offers rebates of up to $600 for the installation of a qualifying energy-efficient electric heat pump water heater when replacing an existing electric water heater or installing a water heater for the first time in a newly constructed home. A heat pump water heater is an electric storage tank replacement, and rebates are not available for replacement of oil, propane, or gas water heating units. The unit must be installed by a licensed plumber in order to qualify for the rebate and there are restrictions about where the unit can be installed to ensure that it operates at its maximum efficiency.

Please submit online to receive rebate faster: **rienergy.com/applyforarebate**

ELIGIBLE EQUIPMENT

Replaced water heater information (if applicable)

Manufacturer	Capacity (gallons)	Age of water heater

New water heater information

New equipment	Manufacturer	Model Number (must be included on invoice)	Retailer where purchased (if applicable)	Install date (mm/dd/yyyy)	Quanitity	Rebate
☐ Electric Heat Pump Water Heater, 55 gallons[1] or less - Uniform Energy Factor[2] of 3.3 or more						$600
☐ Electric Heat Pump Water Heater, greater than 55 gallons[1] - Uniform Energy Factor[2] of 2.2 or more						$150
Location	☐ Basement ☐ Garage ☐ Attic ☐ Other					

[1]Limit two (2) rebates per RI residential electric account. Rebate amount cannot exceed purchase price.
[2]Uniform Energy Factor (UEF) is the ratio of useful energy output from a water heater to the total amount of energy delivered to the water heater. The higher the UEF, the more efficient the water heater.

BEFORE YOU APPLY

1. Verify that the electric heat pump water heater you will be purchasing qualifies for a rebate by consulting with a licensed plumber.
2. Purchase a qualified electric heat pump water heater and have it installed by a licensed plumber. The equipment must be installed properly at a property with an active Rhode Island Energy RI residential electric account.

TO APPLY

Offer valid on equipment purchased and installed between January 1, 2025 and December 31, 2025. Subject to funding availability. All submissions must be postmarked or submitted online within 90 days of equipment installation.

Rebate submission must include the following documentation with your application:

- Signed application, completed accurately and legibly.
- A dated invoice from your installing contractor that includes:
  - Equipment make and model numbers, size (in gallons)
  - Date and location of installation
  - Total installation cost
  - Contractor's name and address
  - Invoice must indicate "paid in full" or "zero balance"
- A copy of the first page of your most recent electric bill

Submit your rebate information online at **rienergy.com/applyforarebate** or mail to the following address:

Rhode Island Energy RI Electric Heat Pump Water Heater Rebates
P.O. Box 2528
Manchester, CT 06045

IMPORTANT: Please make a copy of your completed rebate application and supporting documents for your records. You could be required to mail these photocopies.

You will receive your rebate incentive payment in the mail 8-10 weeks after our receipt of the properly completed and signed rebate application and supporting documentation. Additional processing and payment time is needed if proper documentation and/or information has not been supplied. To review the status of your application, please contact us at 800-292-2032 or visit **rienergy.com/applyforarebate**

Rebates are available to eligible residential electric customers only. One electric account number per application. Some restrictions may apply. Rebate offers are subject to change without notice. You must agree to Terms and Conditions by signing the application. Application must be completed in its entirety. All rebate requests must be submitted within 90 days of equipment installation.

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CUSTOMER/ACCOUNT HOLDER INFORMATION - FORM MUST BE COMPLETED IN ITS ENTIRETY

EXISTING HEATING FUEL TYPE: ☐ ELECTRIC RESISTANCE ☐ OIL ☐ PROPANE ☐ NATURAL GAS

ELECTRIC ACCOUNT NUMBER AT INSTALLATION ADDRESS			
ACCOUNT HOLDER FIRST NAME	**ACCOUNT HOLDER LAST NAME**		
INSTALL ADDRESS	**CITY**	**STATE**	**ZIP**
EMAIL ADDRESS	**PHONE**		

PAYEE INFORMATION - REQUIRED IF DIFFERENT THAN ABOVE. ADDITIONAL PROCESSING TIME MAY BE REQUIRED IF ACCOUNT HOLDER IS DIFFERENT THAN PAYEE NAME

PAYEE FIRST NAME/COMPANY NAME (if different than above)	**CONTACT NAME**		
MAILING ADDRESS (if different than above)	**CITY**	**STATE**	**ZIP**
EMAIL ADDRESS	**PHONE**		

CONTRACTOR INFORMATION - THIS INFORMATION MUST ALSO APPEAR ON THE CONTRACTOR INVOICE

CONTRACTOR COMPANY NAME	**CONTACT NAME**		
STREET ADDRESS	**CITY**	**STATE**	**ZIP**
EMAIL ADDRESS	**PHONE**		

CUSTOMER: Please sign the Work Completion and Rebate Validation section.
It is required to validate your rebate submission.

WORK COMPLETION AND REBATE VALIDATION

I hereby request a rebate for the listed work. Attached are copies of all receipts. I certify that new equipment is replacing an existing electric storage tank water heater or is new construction. I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. I certify that a licensed contractor has installed the listed energy-efficient equipment in accordance with Program Guidelines and Terms and Conditions as described on this form. This rebate is for the benefit of Rhode Island residential electric customers of Rhode Island Energy. This rebate may not be combined with any other utility or energy efficiency service provider offer and may be subject to change without notice. I understand that some restrictions may apply. Rhode Island Energy reserves the right to conduct field inspections to verify installations. Limitation of liability: Rhode Island Energy does not guarantee the performance of installed equipment expressly or implicitly. Rhode Island Energy does not endorse any particular contractor, manufacturer, dealer, materials, product, system design or technology in promoting these offers. Rhode Island Energy and the rebate administrator's liability is limited to paying the rebate specified. Rhode Island Energy and the rebate administrator are not liable for (1) the quality, safety, and/or installation of the equipment, including its fitness for any purpose; (2) the estimated energy savings of the equipment; (3) the workmanship of the installation contractor; and (4) any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers. Rhode Island Energy will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

DATE	**NAME (PRINT)**	**CUSTOMER SIGNATURE**

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TERMS AND CONDITIONS

Qualifying equipment purchased and installed between January 1, 2025 and December 31, 2025 is eligible. Rebate application must be filled out completely and signed. Rebate application and required documentation, including dated invoices, must be postmarked or submitted online within 90 days of the equipment installation date (as indicated on your dated contractor invoice). One electric account number per application. Some restrictions may apply. Program and rebate offers are subject to change or cancellation without notice.

Rebates - Subject to these Terms and Conditions, this program is offered by Narragansett Electric d/b/a Rhode Island Energy ("the Company" or "Rhode Island Energy"). The Company, through its contractual Vendor, will pay rebates to eligible Rhode Island residential electric customers, for the purchase and installation of the equipment/products described in this literature and within this application.

Customer Eligibility - Equipment installed from January 1, 2025 and December 31, 2025 at the installation address listed on this application is eligible. Rebate form and required documentation must be postmarked or submitted online within 90 days of the equipment installation date (as indicated on your dated contractor invoice). Some restrictions may apply. Rebate offers are subject to change or cancellation without notice. Check **rienergy.com** frequently for program updates.

Post-Installation Work Verification - Prior to honoring any rebate, Rhode Island Energy reserves the right to conduct an on-site verification that the equipment has been installed according to Program Guidelines and is in operation. The Company reserves the right to perform a verification of the specified installation; this right to access extends up to one year after date of application, even if rebates have been paid. If the Company and/or Vendor determines that the equipment was not installed in a manner that is consistent with program guidelines, the Company and/or Vendor may require that the installation be modified before making any rebate payments. The cost of such modifications is the responsibility of the customer. I hereby authorize the Company to release my energy use information to Energy Efficiency Program Sponsors (EEPS) and System Benefit Charge (SBC) program administrators and/or their designee. I understand that such information will be kept confidential and used only for the purpose of determining program eligibility and energy savings.

Installation Requirements - Heat pump water heater must be installed by a RI licensed contractor and/or plumber within Rhode Island Energy's electric service area. It must be UL listed; installed in accordance with the National Electric Code and manufacturer's specifications; and conform to all applicable municipal, state, and federal codes, standards and regulations, as well as program requirements.

Proof of Proper Installation - As part of his/her application, the Customer is required to submit dated copies of all paid invoices documenting the installation (including all materials, labor, and equipment invoices) which reflect the actual cost of purchasing and installing the equipment.

Indemnification - As part of the consideration for participating in this Program, the Customer hereby releases and shall defend, indemnify and hold harmless the Company and its officers, directors, employees, agents, servants and assigns from and against any and all losses, claims, demands and/ or liability for damage to property, injury or death of any person, or any other liability incurred by the Company, including all expenses, legal or otherwise, arising out of or related to the equipment or installation, except to the extent attributable to the negligence of Company. In no event shall the Company's liability to the Customer exceed the rebate amounts.

Limited Scope Review - The scope of review by the Company, Vendor and their Inspector of the installation of the equipment is limited solely to determine whether rebates are payable. It does not include any kind of safety or code review and should not be relied upon as one.

Rebate Amounts - The Company will provide rebates for qualifying equipment up to the rebate amounts indicated in the program literature and within this application, based on available funding.

Limits – Residential Heat Pump Water Heater equipment are limited to two (2) rebates per Rhode Island residential electric account.

Payment - The Company, through the Vendor, expects to make rebate payments to eligible customers within 8–10 weeks of receipt of the properly completed and signed application and supporting documentation. Payment processing may take longer if information or documentation is missing from the application. If the Company and/or Vendor determines that the equipment was not installed in a manner that is consistent with program guidelines, the Company and/or Vendor may require that the installation be modified before making any rebate payments. The Company reserves the right to change or terminate rebate offers without notice.

No Warranties - The Company and the Vendor do not endorse, guarantee, or warrant any particular contractor, manufacturer, dealer, materials, product, system design, technology, or product installation. The Company and the Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy or safety of such equipment.

Changes in the Program - Equipment Rebate Program/Tax Liability Conditions and details of the Rebate Program are subject to change without prior notice and rebate offers may increase or decrease over time. The Company reserves the right to modify or terminate the Rebate Program without notice. Participants of the program may be subject to tax liability for the value of goods and services received through the program pursuant to state or federal income tax codes. The Company is not responsible for any tax liability which may be imposed as a result of receipt of the rebate by the Customer.

Contractor Insurance - The Company is not responsible for any damage that may be caused by or arise out of installation of any equipment. The customer is responsible for selecting contractors who are qualified and carry adequate insurance coverage.

Payments Assignable to a Third Party - (a) The Customer may request that the rebate be paid directly to a third party by so indicating in the Program Application. Notification of third party payment will be sent to the Customer upon submission of the Program Application for the purpose of customer confirmation (b) If no payment choice is made, the Company will send the rebate payment directly to the Customer at the address indicated in the Program Application.

Credits - Other than the energy savings realized by Customer, Customer agrees that the Company has the unilateral right to apply for any credits or payments resulting from the Program or equipment. Such credits and payments include but are not limited to: (a) ISO-NE capacity payments, (b) natural gas capacity and avoided cost payments or credits, and (c) environmental credits. Customer further agrees Customer will not file for such payments or credits either directly or indirectly, and will not consent to any other third party's right to such payments or credits.

Rebate Limitations - Participants who receive equipment incentives through another energy efficiency program offered by Rhode Island Energy are not eligible to receive incentives directly through this program for the same equipment. This does not apply to the HEAT Loan financing program.